Long-Term Care/Medicaid Reform Subcommittee

of

The Joint Commission on Health Care

Presentation by:
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VA Department for the Aging
August 12, 2008

Presentation Agenda

VDA & the AAAs

Update on No Wrong Door

Application for ADRC grant

Overview of VICAP

Mission

The Virginia Department for the Aging fosters the independence and well-being of older Virginians and supports their caregivers through leadership, advocacy and oversight of state and community programs, and guides the Commonwealth in preparing for an aging population.

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Virginia Department for the Aging

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Area Agencies on Aging

Area Agencies on Aging (AAAs)

- 25 local agencies; Designated by VDA in cooperation with local governments

- They differ in governance structure, sources and amount of funding and services provided

- Funding comes from Older Americans Act, State General Fund, local governments, private grants, voluntary contributions, and fees

- The Area Plan for Aging Services becomes the basis for the AAA contract with VDA

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VDA / AAA Relationship

- VDA contracts with AAAs to provide services supported by state and federal funds

- AAAs must comply with state regulations as promulgated by VDA

- Programs must meet VDA service standards

- VDA conducts fiscal & program monitoring

- VDA & AAAs work collaboratively to develop new initiatives in aging services

- AAAs answer to a Board and/or local gov't

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Variety of AAA Services

- Information & assistance
- Nutrition services
- Case management
- Insurance counseling
- Socialization, education and recreation programs
- Disease prevention and health promotion
- Personal care services

- Residential repair & renovation
- Transportation
- Adult day care
- Legal assistance
- Homemaker services
- Employment & volunteer programs
- Housing / Assisted Living

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FY 2007 Services

✓ 2,528,322 meals delivered to homes

✓ 877,793 meals served in congregate settings

✓ 496,954 one way trips were provided

✓ 168,439 hours of adult day care provided

✓ 143,751 hours of homemaker services

✓ 138,269 hours of personal care services delivered

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No Wrong Door

Update

No Wrong Door

An initiative of the Commonwealth – administered by VDA – to improve the <u>individual's experience</u> and <u>provider efficiency</u> in accessing, procuring and providing long term care services to Virginia's seniors and adults with disabilities.

- Create a Single Point of Entry
- Enhance collaboration & planning among service providers
- Allow electronic sharing of client data

No Wrong Door

- Currently operating in 6 AAAs

- Being expanded to 4 additional sites in 2008 = serving a total of 67 localities

- Local advisory councils formed to coordinate and plan services

- Electronic tools allow providers to better manage cases and to exchange data electronically on shared clients

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Implementation Sites

2006 Implementation Sites

Peninsula Agency on Aging – James City, York, and cities of Newport News, Hampton, Williamsburg, and Poquoson

Valley Programs for Aging Services – Augusta, Bath, Highland, Rockbridge, Rockingham, and cities of Buena Vista, Harrisonburg, Lexington, Staunton, and Waynesboro

Senior Connections, Capital Area Agency on Aging – Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent, Powhatan, and city of Richmond

2007 Implementation Sites

Bay Aging – Westmoreland, Northumberland, Richmond, Lancaster, Essex, Middlesex, Mathews, King & Queen. King William, and Gloucester

Mountain Empire Older Citizens – Lee, Wise, Scott, and city of Norton

Rappahannock Rapidan Community Services Board/Area Agency on Aging – Orange, Madison, Culpeper, Rappahannock, and Fauquier

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Implementation Sites

2008 Implementation Sites

LOA Area Agency on Aging, Inc. – Alleghany, Botetourt, Craig, Roanoke, and cities of Covington, Roanoke, and Salem

Senior Services of Southeastern Virginia - Isle of Wight, Southampton, and cities of Chesapeake, Franklin, Norfolk, Portsmouth, Suffolk and Virginia Beach

Shenandoah Area Agency on Aging - Clarke, Frederick, Page, Shenandoah, Warren and the city of Winchester

Prince William Area Agency on Aging - Prince William and cities of Manassas and Manassas Park

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Latest NWD Addition

New website Virginia *Easy Access* gives seniors, adults with disabilities and their families an easy way to get information and search for services

www.easyaccess.virginia.gov

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Virginia *Easy Access*

- Content developed by subject matter experts

- Website designed to be consumer friendly for seniors and those with disabilities

- Integrated with "Virginia Navigator" provider database

- E-mail link to 211 Virginia 24/7

- On-line Medicaid Application coming soon

- NWD providers can access NWD tools through this portal as well

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Virginia EASY ACCESS

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MEMBER PROVIDER ACCESS

Welcome to

Virginia Easy Access

For seniors and adults with disabilities and the providers that support them

A public private partnership with the Commonwealth of Virginia, SeniorNavigator, and 2-1-1 Virginia

Your secure and confidential connection to community resources.

FIND SERVICES AND SUPPORT
THROUGH VIRGINIANAVIGATOR

More Questions? Get Help by Email or phone

VIRGINIA 2-1-1
Get Connected. Get Answers.

Aging and Disability Resource Centers

ADRC

ADRC

- Federal initiative through both AoA & CMS

- Purpose is to streamline access to LTC
    - Create Single Entry Points in communities to provide better information, assistance and access

- Synonymous with No Wrong Door in Virginia

- 2008 Appropriations Act designates AAAs as the lead agency in each area for No Wrong Door (ADRC)

- VDA has applied for CMS grant to sustain and expand the ADRC initiative

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Virginia Insurance Counseling and Assistance Program

VICAP

What is VICAP?

- Provides information and counseling on Medicare and other health insurance issues for older and/or disabled Virginians

- VICAP is one of 54 State Health Insurance Programs (SHIPs) across the United States

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VICAP Overview

- 22 local programs cover all areas of Virginia

- VDA employs one full-time state level employee

- Each program has a local coordinator (typically part-time)

- Approximately 150 trained and active volunteers

- Currently, VICAP is 100% federally funded

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Medicare in Virginia

- Virginia has approximately 1,039,082 Medicare beneficiaries

- 9,900 Virginians enter the Medicare system each month

- This increase will accelerate with the aging of baby boomers

- VICAP had 5,383 contacts in most recent quarter April – June 2008 (slowest of the year) represents a 52% increase over last year

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VICAP Services

Assistance with:

- Traditional Medicare (Medicare A & B)
- Medicare Advantage Plans
- Medicare Prescription Drug Coverage
- Medigap or Medicare Supplemental Insurance
- Long-Term Care Insurance
- Coordination of Benefits
- Appeals, denials, etc.

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2008 VICAP Funding

- CMS funding increased from $34 million to $39 million – VA received $800,870 (Basic Award)

- Congress appropriated additional $15 million $300,000 awarded to VA (1 time Supplemental Award)
  - Half must be used for outreach to Low Income Subsidy (LIS)-eligible beneficiaries

- Average amount for local programs was $27,011

- Starting in 2009, performance awards will be implemented

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THANK YOU